



**Scott Machado**  
**Vice President, Information Technology**

Scott is responsible for defining and executing technology initiatives that meet Ascension's ever-evolving strategic-business needs. With the collaborative support of Ascension's executive leadership team, Scott works to establish and maintain Ascension's reputation as a technology innovator, both within and far beyond the confines of the insurance industry. Scott implements internal and external technological initiatives with a primary focus on enhancing Customer Experience (CX) to ensure that Ascension is consistently and keenly focused on the needs of its customers and employees.

Scott has experience developing IT solutions for organizations in multiple industries, including homebuilding, manufacturing, business services, and real estate and property management. His diverse portfolio allows him to creatively and synergistically customize and combine various tools and software systems to streamline employee collaboration, productivity, and project management—as well as maximize administrative performance to better satisfy the needs of our clients and their employees.

In his prior role as the Director of Information Technology at one of the largest real-estate and property-management companies in the western United States, he led major collaborative initiatives involving the marketing and technology teams, revamped their HelpDesk support procedures to 45 property locations, and migrated the company's entire internal-server infrastructure to cloud-based systems. Scott brings invaluable expertise to Ascension as the thought leader of the IT department, and plays a major role in company growth and acquisitions.

Scott earned his Bachelor's degree in Technology and Human Relations from DePaul University. He lives in Napa, California with his wife and four (yes, four) boys. He is an outdoor enthusiast, loves wine and good food, and enjoys making appearances at industry events to speak on various subjects in technology.